

## AGENDA

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**Meeting:** Health Select Committee  
**Place:** Kennet Room - County Hall, Trowbridge BA14 8JN  
**Date:** Tuesday 11 March 2014  
**Time:** 10.30 am

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Please direct any enquiries on this Agenda to Samuel Bath, of Democratic Services, County Hall, Bythesea Road, Trowbridge, direct line (01225) 718211 or email [samuel.bath@wiltshire.gov.uk](mailto:samuel.bath@wiltshire.gov.uk)

Press enquiries to Communications on direct lines (01225) 713114/713115.

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### Membership:

Cllr Chris Caswill	Cllr John Noeken (Vice Chairman)
Cllr Mary Champion	Cllr Jeff Osborn
Cllr Christine Crisp (Chair)	Cllr Sheila Parker
Cllr Mary Douglas	Cllr Nina Phillips
Cllr Bob Jones MBE	Cllr Pip Ridout
Cllr Gordon King	Cllr Ricky Rogers
Cllr Dr Helena McKeown	

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### Substitutes:

Cllr Pat Aves	Cllr David Jenkins
Cllr Chuck Berry	Cllr Julian Johnson
Cllr Rosemary Brown	Cllr John Knight
Cllr Terry Chivers	Cllr Ian McLennan
Cllr Dennis Drewett	Cllr Helen Osborn
Cllr Sue Evans	Cllr Mark Packard
Cllr Russell Hawker	

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### Stakeholders:

Steve Wheeler	Healthwatch Wiltshire
Diane Goonch	Wiltshire & Swindon Users Network (WSUN)
Brian Warwick	Advisor on Social Inclusion for Older People

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## **PART I**

### **Items to be considered whilst the meeting is open to the public**

1 **Apologies**

To note any apologies for the meeting.

2 **Minutes of the Previous Meeting** *(Pages 1 - 8)*

To approve and sign the minutes of the meeting held on 14 January 2014.

3 **Declarations of Interest**

To receive any declarations of disclosable interests or dispensations granted by the Standards Committee.

4 **Chairman's Announcements**

To note any announcements through the Chair.

5 **Public Participation**

The Council welcomes contributions from members of the public.

#### **Statements**

If you would like to make a statement at this meeting on any item on this agenda, please register to do so at least 10 minutes prior to the meeting. Up to 3 speakers are permitted to speak for up to 3 minutes each on any agenda item. Please contact the officer named above for any further clarification.

#### **Questions**

To receive any questions from members of the public or members of the Council received in accordance with the constitution. Those wishing to ask questions are required to give notice of any such questions in writing to the officer named above no later than **5pm on 4 March 2014**. Please contact the officer named on the first page of this agenda for further advice. Questions may be asked without notice if the Chairman decides that the matter is urgent.

Details of any questions received will be circulated to Committee members prior to the meeting and made available at the meeting and on the Council's website.

6 **Royal United Hospital**

The Royal United Hospital (RUH) was one of eighteen hospitals selected to be included in the first round of inspections made under the new CQC hospital inspection regime. The inspection was carried out over 3 days, 5, 6 and 12 December 2013 and the Quality Report was published on 6 February 2014.

The Report can be accessed via the following link:

<http://www.cqc.org.uk/directory/RD130> or alternatively, a PDF document containing the full report can be downloaded [here](#).

James Scott, Chief Executive, RUH will be in attendance to discuss the report. In addition Dr Tim Craft, Medical Director will also be present to update the Committee on the latest elderly care and discharge procedures at the RUH.

**The Committee is asked to note the report.**

7 **South Western Ambulance Service Foundation Trust Performance** *(Pages 9 - 14)*

The South Western Ambulance Service Foundation Trust (SWASFT) has provided ambulance services in Wiltshire since February 2013, when it acquired the Great Western Ambulance Service (GWAS).

Neil Le Chevalier, Deputy Director of Delivery and Paul Burkett-Wendes, Head of Operations (North) will be in attendance to report on the performance of SWASFT in Wiltshire. They will also describe the training they have implemented to reduce unnecessary admissions to hospitals. A copy of the report is attached to the agenda.

**The Committee is asked to comment on the report.**

8 **NHS 111 Performance** *(Pages 15 - 24)*

At its meeting in November the Committee asked that the Clinical Commissioning Group (CCG) return to its March meeting with performance figures for Harmoni, who provide the NHS 111 service in Wiltshire.

Patrick Malcahy, Interim Associate Director of Commissioning for Urgent Care, CCG will be in attendance to present the report and respond to questions. A copy of the report is attached to this agenda, alongside a leaflet on the patient transport service for the Committee's information.

**The Committee is asked to comment on the report.**

9 **Non-Emergency Patient Transport Service** *(Pages 25 - 50)*

The contract for non-emergency passenger transport service (NEPTS) was awarded to Arriva Transport Solutions (ATS), the contract was effective from 1 December 2013 and runs for five years. This service is for patients who have a

non-emergency medical need and require help with transport to reach their hospital appointment.

The Committee were concerned to receive reports of poor experience for some patients and flows through the acute hospitals being affected due the capacity constraints of ATS. It is understood that the acute hospitals have had to provide additional patient transport on occasion.

Andy Jennings, Commissioning Manager, CCG and Ed Potter, Arriva Head of PTS South West, will be in attendance to present the report and respond to questions. A copy of the report is attached to this agenda.

**The Committee is asked to comment on the report.**

10 **Sickness/absence figures for Community Maternity Service** (Pages 51 - 52)

In September 2013 the Great Western Hospital (GWH) presented a report in response to concerns the Committee had over the temporary closure of the Trowbridge Birthing Centre, with births previously planned for Trowbridge being transferred to Bath; this did not affect ante-natal care at the Centre. The Committee was satisfied with the response from the GWH but requested that it receive updated figures on sickness/absence and vacancy levels for the service at its March meeting.

The figures are provided in the agenda pack and are for the Wiltshire maternity service encompassing all of the Birth Centres – Chippenham, Trowbridge, Paulton, Shepton Mallet, Frome and the Princess Anne Wing in Bath. A update from Great Western Hospital is included in the Agenda Pack detailing the figures and a brief explanation of performance.

**The Committee is asked to note the update.**

11 **National Child Measurement Programme** (Pages 53 - 66)

At its meeting in January the Committee requested a report on the incidence of child obesity in Wiltshire, and the figures provided in the latest National Childhood Measurement Programme (NCMP) report.

John Goodall and Lucy James, both from Public Health will present the report and respond to questions. A copy of the NCMP report is attached for the Committees consideration. A copy of the 'Results of the National Childhood Measurement Programme for Wiltshire' will be available to view online, and will be made available in hard copy at the meeting.

**The Committee is asked to comment on the report.**

12 **Bristol Royal Hospital for Children** (Pages 67 - 70)

The Committee will be aware of the inquest held recently into the death of a Wiltshire child in March 2012 at the Children's Hospital in Bristol, following cardiac surgery. The Committee received communication from the Chief Executive of the Hospital both before and after the inquest (letters attached).

There have been a number of deaths of children at the Hospital and the Health Select Committees in Bristol and South Gloucestershire are working together to look at the cardiac services at the Hospital.

Subsequently Sir Bruce Keogh asked Sir Ian Kennedy to conduct an inquiry into the deaths of children following heart surgery at the Hospital, after a meeting with a number of families concerned about the care being given to children. A copy of the correspondence received is attached for the Committee's information.

**The Committee is asked to note the report.**

13 **Forward Work Programme** *(Pages 71 - 72)*

The Committee is asked to consider the attached work programme.

14 **Task Group Update**

Verbal updates on Health Select Committee Task Group activity will be given at the meeting.

15 **Urgent Items**

To consider any other items of business that the Chairman agrees to consider as a matter of urgency.

16 **Date of Next Meeting**

The Committee is asked to note the date of the next meeting.